



# Loyalty Program

Lígalo En Línea — Ligalo Points & VIP Levels

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MULTIPLICA TU PASIÓN



## 1. Overview

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The Lígalo En Línea Loyalty Program rewards users for their activity on the platform. Every bet earns Lígalo Points (LP) that contribute to your VIP level and unlock exclusive benefits.

## 2. How to Earn Points

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- You earn 1 LP for every \$1 USD wagered.
- LP are earned on both wins and losses — what matters is playing.
- All modules qualify: Horse Racing, Sports, Domino, Prediction Markets.
- Tournament registrations also earn LP.
- Points are calculated on the USD amount (after currency conversion).

## 3. VIP Levels

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The platform features multiple VIP levels based on your LP accumulation:

- Silver — Starting level.
- Bronze — Basic benefits unlocked.
- Gold — Premium benefits.
- Higher levels available for the most active players.
- Your level badge is displayed in the betting window header next to your name.

## 4. Multipliers

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- Administration can activate global multipliers that increase the LP earning rate.
- Special event multipliers (e.g., 2x LP during the Kentucky Derby).
- Module-specific multipliers (e.g., 3x LP on domino during a weekend).
- Multipliers are announced on the platform and applied automatically.

## 5. Display

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- Your LP balance is shown in gold in the betting window header.
- Your VIP level badge is visible at all times.
- The dedicated "LOYALTY" page in the navigation shows your full history and benefits.

## 6. General Rules & Important Information

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- All amounts are handled in US Dollars (USD) as the base currency. Multiple currencies are accepted (VES, COP, DOP, EUR) with automatic conversion.
- The exchange rate is locked at the time of bet placement for historical accuracy.
- Multiple accounts are not permitted. The platform reserves the right to cancel suspicious bets.
- Individuals under 18 years of age are not authorized to participate in real-money games.
- Lígalo En Línea reserves the right to modify these rules at any time. Users will be notified of changes.
- In the event of any dispute, the decision of Lígalo Internacional's administration is final.

## 7. Contact & Support

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- Website: [ligalocontodo.com](http://ligalocontodo.com)
- Email: [info@grupoligalo.com](mailto:info@grupoligalo.com)
- Phone: +1 829 518 7047
- To report technical issues or inappropriate conduct, contact support through the messages section of your account.



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